



## **DEPOSIT & WITHDRAWAL**

HC HOLDING GROUP LIMITED

This deposit & withdrawal statement is made on behalf of HCFX known as Branding of HC Holding Group Limited, all references to “HCFX”, “we”, “us” or “our” in this policy are references to HCFX.

### **1. CONTROL YOUR WALLET.**

- 1.1. Trader being able to make a deposit or withdrawal on your own terms is so important to your trading experience.
- 1.2. At HCFX we think it is crucial that you are able to manage your fund effectively.
- 1.3. HCFX provide a range of secure, instant and easy to use deposit and withdrawal options.

### **2. METHOD.**

- 2.1. Some options are only available to residents of certain countries. Also, trader should be notified about your deposit and withdrawal only from your client zone.
- 2.2. HCFX reserve the right to charge a maintenance fee where there is a lack of trading activity.

### **3. CONDITIONS OF MAKING PAYMENT.**

- 3.1. HCFX do not accept any payments made via a third-party source.
- 3.2. Trader must only use payment methods that are under your name and lawfully belong to you.
- 3.3. HCFX reserve right to require proof from you at any time. Failure to comply with this, will result in your payment getting frozen or being refund.
- 3.4. All of deposit processing time should be instant 24/7 depending on method that trader chooses.
- 3.5. HCFX reserve the right to apply a penalty processing fee if a third-party payment is made.
- 3.6. Payments from joint bank accounts are accepted if the trading account holder is on if the beneficiaries.
- 3.7. HCFX will not liable for any losses (including auto or forced liquidation event) incur as result of delays in processing your deposit, including and without limited to payments made to cover on-going margin requirement. Only cleared fund are deposited into a trading account. It remains the client's responsibility to ensure that trading accounts have sufficient fund to cover margin requirements.

#### 4. CREDIT/DEBIT CARD.

- 4.1. If trader use a credit/debit card to deposit, we may require scanned colour copies of both sides of trader card to combat fraud. But please do NOT send us any copies if we didn't ask for them.
- 4.2. Upon receiving HCFX request and before sending any copies to us, please cover (black-out) all digits except the last 4 on the front side and CCV code on the back of your card for security reasons.
- 4.3. All other details include trader signature must be clear, visible, and readable.

- ❖ please be informed that we will NEVER ask you for any sensitive card details (such as your full card number, CCV code, 3D-secure code, PIN code, etc.) if you received a suspicious request for any sensitive details from an unclear source, please contact immediately.

#### 5. WITHDRAWAL.

- 5.1. To comply with AML rules and regulation, HCFX will only process withdrawals to the same account ( e.g. Credit/debit card, bank, alternative payment account, etc.) that was used to deposits funds unless express instruction depends on our assessment.
- 5.2. Due to AML rules and regulations, HCFX cannot deposit funds to third-parties. All funds withdrawn from a trading account must go to an account in the same name as the trading account holder.
- 5.3. Due to Debit/Credit card limitations, HCFX can only refund up to the amount received from said Debit/Credit card (i.e. excess fund cannot be applied to this withdrawal method. Refunds made to Debit/Credit cards may take between 3-14 business days from the date of processing to appear on the statement.
- 5.4. All withdrawal requested are processed Monday to Friday 9.00 AM till 5.00 PM. Request received after 5.00 PM will be processed on the business day.
- 5.5. HCFX motto "withdraw your profit less in **30 minutes**", to maintain of HCFX quality of services. This services only eligible on **9.00 AM till 5.00 PM (GMT+3)**. Trader should be notice about time zone will be different base on trader 's region.
- 5.6. In order to fail your withdrawal not received less than 30 minutes, trader will be eligible to claim deposit bonus 30% for next deposit.

- 5.7. Term and condition **30 Minute withdrawal Claims.**
- a. Minimum deposit will be based on type of account.
  - b. Instant deposit time Bonus 30% will be automatically credit to account after client made a deposit.
  - c. Client can use any type of deposit method.
  - d. Bonus is not eligible for withdrawal.
  - e. Withdrawal time will take time within 24 hours.
  - f. Bonus will be deducted 100% from trading account after client request for withdrawal.
  - g. 30% bonus will be supporting margin and cannot be tradable.
- 5.8. HCFX reserve the right to change terms anytime without any notice depending on our assessment.
- 5.9. Traders acknowledge they may be required to provide information and/ or documents on the sources of the funds and source of the wealth in general when processing a withdrawal requested. HCFX reserves the right to refuse to process a withdrawal request where a trader does not provide all required information, and/ or where HCFX has reasonable concerns that doing so may result breaches of the anti-money laundering and counter-terrorism financing laws and regulations.
- ❖ Traders acknowledge HCFX does not guarantee a recall of a financial transaction under any circumstances and that HCFX is not liable for any losses suffered as a result of providing incorrect instructions/details of the destination account.

**RISK WARNING: All financial products traded on margin carry high risks. They are not suitable for all investors because leverage has both positive and negative aspects. Your loss may exceed your initial investment amount. Therefore, before you decide to trade, please confirm that you understand the relevant risks, while taking into account your investment objectives and level of experience. Past performance does not represent future results. Seek advice from an independent professional if needed. For more details, please refer to "Customer Service Agreement", Read more risk tips "Risk Disclosure Statement". If you have any questions, please consult online customer service or contact us at [support@hcfx.com](mailto:support@hcfx.com).**